

# West Mobile Handyman



You can take all the preventative measures in the world, and still end up with an emergency maintenance situation on your hands. Perhaps a pipe burst, or the air conditioning suddenly failed in the middle of a hot Mobile summer. These types of emergencies happen, but the important thing is to be prepared for them.

## Emergency Site Services & Support

At WMH we understand the need for extra support for emerging situations that require fast and reliable solutions. With this emergency need we have prepared a full list of services available 24/7 365.

### 24/7 On-call Emergency/hazard Services

- ◆ Electrical: Endpoint to meter troubleshooting and service return.
- ◆ Plumbing: Leaking or flooding pipe or drain system troubleshooting and repairs.
- ◆ Water Heating: Troubleshooting, repair or replacement.
- ◆ Heating/cooling: Troubleshooting of electrical or gas bases systems only.
- ◆ Fenestration: Hole capping repair or replacement

### Contract Entitlements

- ◆ Support portal for tracking service requests, time, or projects.
- ◆ 24 Hour, Seven days a week, all year long access to a technician to address emergency situations.
- ◆ Outage support. Standard hourly rate during business hours.
- ◆ Project planning and implementation.
- ◆ Site/building inspection and reporting.
- ◆ Grade A customer service for you and your constituents.

### Billing

- ◆ We accept all forms of payment, due upon invoicing
- ◆ Hourly rate billed at half-hour intervals

We provide a wide range of skills from all trade areas to provide solutions for any need that may arise. Ask about our prepaid solutions account today and receive three hours free with account subscription.